

**WWW.MIDIBOUFFE.COM**

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## **CATERING SERVICE FOR ELEMENTARY SCHOOLS**

Laval, August 2023

# **WWW.MIDIBOUFFE.COM**

Dear parents,

Midibouffe is proud to be your caterer of choice for the 2023-2024 school year.

We offer several choices daily, including warm, cold and vegetarian options. The meals are prepared the same day and delivered to your school right out of our ovens! Our meals, featuring various fruits, vegetables, and whole grain products, promote healthy eating habits and encourage Quebec-based businesses. We prepare each meal with the utmost care and our strict sanitation procedures ensure that there is no cross-contamination between meals. The health and safety of our customers is our top priority and as such we would like to assure you that our facility is entirely nut-free.

**Register as of August 22nd directly on our website!**

**[www.midibouffe.com](http://www.midibouffe.com)**

**Our services are available as of August 28<sup>th</sup>, 2023.**

Please confirm the start date with your school.





## **ORDER ANYTIME!**

Midibouffe offers a flexible service adapted to your needs and busy schedule.


Parents can purchase or cancel a meal **until 8:00 am** every day. This provides the parents with peace of mind when their child is unable to attend school that day. Any changes after this time cannot be processed. All changes must be made on the Midibouffe website by the parents. Cancelled meals are reimbursed in the form of Midibouffe credits on the parent's account and can be used for future purchases.

Our website is user-friendly and completely secure. The platform can be accessed using any computer, as well as mobile phones and tablets. Navigation throughout the website is simple, structured and easy to follow. Midibouffe diffuses Communiqués on the website in order to share important information. Please read them in order to stay informed.



### **CREATING A PARENT ACCOUNT**

- Visit the MIDIBOUFFE.COM website.
- Create your parent account **\*\* CRÉER UN COMPTE \*\***
- Log in to your parent account and visit the section **\*\* MES ENFANTS \*\***

If using a mobile, it can be accessed by clicking here. 

- Register your child(ren) and complete their profile.
- Please ensure that the child's school name and group number are correct.
- You are now ready to order your first meal!

### **3 PAYMENT OPTIONS:**

There are 3 payment options available:

1. Payer par carte de crédit
2. Payer avec mes Crédits Midibouffe
3. Payer avec mes crédits et carte de crédit

You can visit the section **\*\*FORFAITS MIDIBOUFFE\*\*** in order to purchase special packages at a discount and obtain Midibouffe credits. These Midibouffe credits will be added to the parent account and can be used for future purchases by selecting "Payer avec mes Crédits Midibouffe". When insufficient credits remain in the parent account, parents may purchase new credits or complete the purchase by selecting the option "Payer avec mes crédits et carte de crédit".

## ORDERING PROCEDURE

- 1) Log in to your parent account.
- 2) Go to the section **\*\*COMMANDER\*\***
- 3) Select the child you wish to order for. Follow the steps to select the desired meal and beverage and add it to the cart.
- 4) If you wish to add meals for other days or for another child, click on **\*\*CONTINUER MES ACHATS ET RETOURNER AU MENU.\*\*** To finalize your purchase, click on **\*\*FINALISER MES ACHATS ET ACCÉDER À MON PANIER.\*\***
- 5) Finalize your order by selecting **\*\*PAYER AVEC MES CRÉDITS MIDIBOUFFE\*\*** or **\*\*PAYER AVEC VOTRE CARTE DE CRÉDIT.\*\*** If there are insufficient credits to complete the transaction you may select **\*\*PAYER AVEC CREDITS ET CARTE DE CREDIT.\*\***
- 6) Please confirm that your order has been processed. The day for which you have ordered should now have a green background and the name of your child will appear beneath the items that have been ordered.
- 7) A history of all purchases can be viewed in **\*\*HISTORIQUE D'ACHATS.\*\***



### Reminders:

**Reusable utensils must be brought from home.**

**The meal service is available each day of regular classes.**

**Meal purchases or cancellations must be completed before 8:00 am.**

**It is not possible to order or cancel meals after 8:00 am for the same day.**

**Do not hesitate to contact us for any questions you may have. It will be our pleasure to assist you.**

**Thank you for your support and on behalf of the entire Midibouffe team, we wish you a wonderful and successful school year!**